

Community Benefit Report

Investing in our children, our families, and the future of our community

Since 1961, Children’s Hospital of The King’s Daughters has been a cornerstone of care in our community, elevating the standard of pediatric medicine and ensuring every child receives the care they need, regardless of a family’s ability to pay. In doing so, CHKD helps ease the burden on government resources while standing as a lifeline for our most vulnerable children.

We make critical investments, sustaining specialized services not available anywhere else in our region, educating and training the next generation of pediatric providers, and advancing research that deepens our understanding of children’s health.

This commitment comes at a significant cost. Each year, we report these investments, along with any offsetting revenue, to demonstrate the true value of the care we provide. In this Community Benefit Report, we offer a high-level view of how these resources are used to strengthen the health and well-being of our region’s children.

In fiscal year 2025, CHKD’s total community benefit topped \$152 million – a powerful reflection of our enduring promise to the families we serve.



Daniel Izzo has overcome many challenges in his life related to his spina bifida, including a dozen surgeries at CHKD. He discovered a love for adaptive sled hockey and is unstoppable when he suits up in his goalie gear.

\$3.3 Million

Charity Care

CHKD was founded by The King’s Daughters with a clear mission: to improve the health and well-being of Norfolk’s most vulnerable children. That spirit of compassion and equity continues to guide our work today, carrying forward the profound responsibility to ensure every child has access to the care they need.

Providing care regardless of a family’s ability to pay remains central to this commitment. In fiscal year 2025, CHKD delivered more than \$3.3 million in charity care, helping remove financial barriers and ensuring children receive essential services.

This investment reflects our enduring promise to the community – and the legacy of our founders – to support healthier children, stronger families, and a more equitable future for all.

\$8.4 Million

Education and Research

As the region’s leading authority on pediatric health and wellness, CHKD is dedicated to advancing the future of children’s healthcare through education, research, and clinical excellence. As the clinical home of the pediatric residency program of Macon & Joan Brock Virginia Health Sciences Eastern Virginia Medical School at Old Dominion University, CHKD plays a central role in training the next generation of pediatricians.

In addition, we support fellowship training in pediatric emergency medicine, clinical psychology, and child and adolescent psychiatry, as well as other specialized postgraduate opportunities in areas such as pediatric pharmacy, perioperative nursing, and pediatric sports medicine physical therapy. We also provide continuing education for healthcare professionals throughout the region, helping to strengthen the pediatric workforce at every level.

Our commitment to advancing care extends to clinical research. Each year, CHKD serves as the site for dozens of clinical trials and research studies, contributing to new treatments and improved outcomes for children with complex, life-threatening conditions.

\$43.8 Million

Subsidized Health Services

At CHKD, we provide personalized care to meet every child’s unique needs, even when doing so results in a financial loss. Thanks to our generous community, we can keep vital programs running – programs that are often lifesaving for children who have nowhere else to turn.

These include our expanding mental health services, offering hope to children and families in crisis; the region’s only pediatric cancer program, providing expert, compassionate care close to home; and General Academic Pediatrics, where many of the children we serve rely on Medicaid for access to care. Through our Child Advocacy Center, we stand beside children who have experienced abuse or neglect, helping them begin to heal. And through our transport program, critically ill and injured children receive advanced care from the very moment help arrives, long before they reach our hospital.

Together, these services reflect the heart of our mission: to be there for every child, especially in their most vulnerable moments.

\$96.5 Million

Community Health Improvements

CHKD is deeply committed to improving children’s health across our region. Every three years, we partner with other health systems to conduct comprehensive community health needs assessments, helping us identify where care gaps exist and where our efforts can make the greatest impact.

These findings shape how we grow and evolve, ensuring families can access the specialized pediatric services they need close to home. Many of these services are unique to CHKD, filling critical gaps that might otherwise leave children without essential care.

Our commitment extends beyond the hospital walls. Working alongside schools, public health agencies, and community partners, CHKD promotes overall wellness, supports families, and addresses important issues such as premature birth, sports safety, and coordinated care for children with complex health needs.

CHKD’s Total Community Benefit: \$152 million

Source: CHKD’s IRS Form 990, FY2025