

As part of CHKDHS' commitment to provide support to employees and families during this challenging time, we are excited to announce that effective today **ALL** CHKDHS employees (full & part-time & PRN) will have access to **Bright Horizons Enhanced Family Supports™**.

Bright Horizons Enhanced Family Supports™ provides you with resources to help you secure your own regular, ongoing family care, including:

- **Your Free premium Sittercity membership*** provides online tools for finding and connecting with:
 - Babysitters for regular and weekend care (including children with special needs)
 - Virtual sitters – some sitters offer virtual sitting via a video platform such as Zoom, Skype, Face Time.
 - Learning Pods: Caregivers who can manage small-group learning pods
 - Adult and elder companion caregivers
 - Pet sitters, dog walkers, groomers, and related service providers
 - Housekeepers

**Already a registered Sittercity customer? See page 4 of the FAQ – click on the following link:*

- **Sittercity Background Checks:** You have free access to run an unlimited amount of *basic* background checks. Enhanced background checks can be obtained for an additional fee (ranging from \$20 - \$60)
- **Nanny Placement Services:** Discounted, local high-touch nanny placement services through *College Nannies*, with the option to be matched with a nanny who is trained as a learning coach to support students with online instruction
- **Elder Care Resources:** Elder care resources through *Years Ahead*, planning, and senior housing search tools
- **Preferred Enrollment:** Preferred enrollment at select Bright Horizons child care centers and a registration fee credit
- **Tuition Discounts:** Discounted tuition for full-time care at select partner centers in our child care network
- **Tutoring/Academic Support & Exclusive Discounts:** Academic support, tutoring, test prep, and homework help services. Providers include: *Revolution Prep; Varsity Tutors; MarcoPolo Learning*
- **World at Home Family & Education Resources:** Access to a library of activities and resources for children and families. The library includes webinars, videos, PDFs, etc. on topics such as recipes and crafts to make with your children; tips for caring for an elderly family member; helping your high school age children manage college admissions stress, etc.

QUESTIONS? You should find most of the answers to your questions in the attached FAQ or on the website <https://clients.brighthorizons.com/chkd>.

SUPPORT ISSUES ▪ QUESTIONS: Call 1.888.748.2489 or email support@sittercity.com.

HOW TO LOGIN TO *Bright Horizons Enhanced Family Supports™*:

By using the following link <https://clients.brighthorizons.com/chkd> you will be accessing the CHKD Bright Horizons portal. You do not need to register in order to access this part of the website.

HOW TO REGISTER* for **Sittercity ACCESS**: *You only need to register if you access the Sittercity site.*

Registration* is easy:

1. Click on the following link: <https://clients.brighthorizons.com/chkd>
2. Select *Enhanced Family Supports*.
3. Select the box called " Search for Sitters, Nannies & Housekeepers"
4. Click the "Use It" box
5. Follow all prompts on the site to register – there are no special codes needed since you are accessing the CHKD portal.

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