

# We Care About Quality

**94%**

of our newborn patients have hospital screening results recorded in medical charts by their 2-month visit.

Accurate records are vital to the comprehensive care of our patients.

**100%**

of patient's given antibiotics for strep throat had a rapid strep test performed.

This is an important step to reducing the risks of antibiotic resistance.

**96%**

of our patient families are pleased with the availability of our providers and access to timely appointment scheduling.

We use Press Ganey surveys for unbiased monitoring of patient satisfaction.

*Tidewater Children's Associates - Harbour View data results from April – June 2019*



## Tidewater Children's Associates